Along with the rest of the campus, Auxiliary Services and Programs have been on the go, non-stop, over the past semester and a half! Nearly every department in ASaP has representatives on more than one Consolidation OWG – but through it all, we’ve still managed to accomplish a little of our day-to-day job responsibilities, including:

**New Student Center Entrances** – enjoy the new east and west entries to the Student Center. Great thought was put into the architecture to mirror similar shapes and looks that already exist on campus. These improvements are a continuation of ASaP’s mission to provide the KSU campus community with the essential goods and services that will enhance the quality of campus life for all students, faculty, staff and visitors.

Read on to learn about more new:
- Eateries
- Convenience shopping
- Student tech support & services
- Parking access & enforcement technologies

**On the Shelves**

The KSU Bookstore has been extremely busy over the past semester adding new services and providing support to the campus. Check out what’s new:

**Verba**

Your KSU Bookstore has been working with *Verba*, an online textbook price comparison tool, for quite some time, but going forward we will utilize two new features Verba has to offer. Starting in June, students who visit our site when shopping for textbooks will be greeted by a new user interface. This will allow them to shop on our site directly if they choose, or they can comparison shop thru a branded Verba landing page that will display their textbooks at an array of prices from a multitude of vendors, including the KSU Bookstore. Additionally, we will begin using a back-office tool providing a greater selection of vendors for rental titles. Kimberly Holland (Associate Director for Textbooks) stated, “Verba will maximize the rental discount to students and maximize the returns to the University.”
TEC-LAB @ OwITEC
In April 2014, the OwITEC department began offering personal technology repair and service to the KSU community. Our goal is to provide the range of technology service that is needed by the community. Services offered by Tec-Lab include increasing memory and RAM, out-of-warranty service, software upgrades and installs, and replacing iPhone or iPad screens. Many students had expressed a need and a desire to have this service available on campus for quite some time and we are excited that this is now a reality. We have two certified Apple GSX technicians on staff as well as others that are trained on storage upgrades.

USA Rugby @ Fifth Third Stadium
On March 27th, USA Rugby took on Uruguay in a Rugby World Cup Qualifier match at Fifth Third Bank Stadium. A crowd of 6000+ turned out for the match. To assist, the KSU Bookstore provided staff, set up tents and registers and conducted merchandise sales throughout the day. KSU Bookstore’s participation contributed to the overwhelming success of the event.

The Market
In December 2013, The Market opened its doors. The Market is an opportunity to build on the success of our previous convenient store section with the support of loyal and new customers. The Market is a stand-alone store that offers Nathans hot dogs, grab-n-go snacks, over-the-counter medicine, coffee, ice cream and more. We have partnered with a few local vendors and recognize the importance of supporting local vendors to ensure a strong future for the KSU community. Thus far, the customer response has been positive and we have seen a tremendous increase in foot traffic for convenience products with an increase in food sales and expanded offerings.

Upgraded Kiosk in the Convocation Center
The KSU Bookstore recently completed an upgrade to their merchandise kiosk in the Convocation Center. Now during game times, KSU students, faculty, staff, fans and supporters can get the latest gear to show their KSU spirit. The new kiosk will enable the Bookstore to offer a larger variety and inventory of KSU spirit items for sale at the games.
In the Cards

Card Services

Card Services Center Remodel
The Card Services Center underwent a space renovation in the spring to improve traffic flow and make way for the new UPS Store. Roughly 700 sq. ft. of the Card Services Center was reallocated to build out the UPS Store, which also serves as the campus’ new print shop. The new Card Services setup features an all-glass front with doors on both sides to enable two service lines, which will be especially helpful during peak business times such as at the beginning of semesters. If your campus travels don’t take you to the Student Center very often to take a gander, you’ll be able to take a look at the new setup for both Card Services and The UPS Store when you go to pick up your new parking decals.

From the Queue

Copy/Print Services

On April 14 the UPS Store had its grand opening as the official campus print shop. The UPS Store in the Student Center is the official campus print shop and offers an array of services to students, faculty and staff including:

- Full-service printing
- Packaging
- Shipping
- Copying
- Post office boxes
- Binding
- Posters
- And More

The UPS Store is located on the second floor of the Carmichael Student Center, across from the Bursar’s Office.

Normal Hours of Operation:
Monday – Friday 8:30 a.m. – 7:00 p.m.
Saturday 9:00 a.m. – 5:00 p.m.
Sunday Closed

Contact Info:
TEL: 770-794-3082
FAX: 770-794-3084
Email: store6496@theupsstore.com

At the Table

Culinary and Hospitality

Movin’ on Up!
Congrats to KSU Culinary and Hospitality Services for moving up from 8th place to 4th place in the 60 Best Colleges for Food in America as ranked by The Daily Meal.

New in Dining and Convenience
Several new dining offerings opened on campus this spring including a 24-hour automated convenience store.

Freshëns opened in the Burruss Building and serves tasty crepes, salads, wraps, and Starbucks coffee.

Hissho Sushi debuted in the Student Center and features fresh sushi made-to-order or grab-and-go for a meal on the run.

The super vending machine, Shop24, opened in the Austin Student Resident Complex and sells more than 150 convenience items (including frozen foods, snacks, beverages, laundry detergent, personal hygiene products, household items and medicine). Shop24 is located in the ARC Amphitheater and accepts all major credit/debit cards and K-Cash and has a Fifth Third Bank ATM on site.
**Between the Lines**

**Parking and Transportation**

**B.O.B. Routes Expanded**
Due to popular demand *(and need)*, the Department of Parking and Transportation (DPT) expanded the B.O.B. shuttle routes ahead of schedule and added several new stops to existing routes to provide easy and convenient access to new services on and off campus to benefit all students.

Three exciting new stops are:
- **Campus Loop Road** *(in front of House 53)*, servicing the Austin Residence Complex and the Campus Loop Road Houses, providing especially helpful access to the KSU Student Health Services WellStar practice in Houses 52 and 53.
- **Walmart on Chastain Meadows**, providing students, especially residential students who may not have vehicles, with easy access to full-service shopping.
- **The Perch and KSU Stadium**, assisting students with safe, easy and hassle-free access (no need to drive and park) for classes, games or to just enjoy recreational activities.

**New Across the (Black)Board!**
One of the most exciting aspects of the campus conversion to the Blackboard Transaction system is all of the subsequent upgrades in technology that are possible. Some of these upgrades will begin taking place in key operational areas to bring a higher level of service quality and convenience to the campus.

One such upgrade will be the change in the method in which access is gained to gated parking areas. No More Hangtags! The same tap and go technology in the new Campus Cards will now be implemented to use the ID cards to open parking gates. Much like the way hangtags are programmed to open only those gates of the areas in which an individual is authorized, the same programming will occur with the ID cards. This change not only creates more convenience for individuals in having one less item to keep track of, but it also results in a tremendous savings for the University by eliminating costly hangtags.

For visual identification, the hangtags will be replaced with static-cling style parking decals. All students, faculty and staff utilizing KSU parking facilities will be required to display the appropriate parking decal on their cars.

Along with the new access system, the Department of Parking and Transportation will implement an enhancement to the parking enforcement process. The new system is expected to result in greater accuracy for issuing justified parking citations and reducing the number of citations. The new system uses a camera technology to automatically recognize whether vehicles are parked in areas in which they are registered to park. This new system will work with the new decal system as a visual cross-reference to verify vehicles are appropriately parked.

For this new system to work most effectively and efficiently, all drivers are required to park in spaces front first. The new decals are to be placed in the front window on the driver’s side.
B.O.B. is Still Loved
Despite being delayed by a “bit” of inclement weather in February, the second annual I Love B.O.B. Day was a resounding success! The DPT partnered with the KSU Bookstore to station enthusiastic students at the two B.O.B. shelters on campus. Freebies were handed out to walkers-by, as well as B.O.B. riders. Amongst other B.O.B. merchandise, lucky recipients received the 2014 I Love B.O.B. t-shirt designed by KSU student David Hix. In December of 2013, the DPT conducted an I Love B.O.B. T-shirt Design Contest to find a great design for students, by students. This year was the first year in which a student t-shirt design was used. The DPT hopes to be able to continue the contest year after year to give students an opportunity to interact with B.O.B. in a fun and creative manner, as well as to build a commemorative-type demand for the shirt every year. This year the DPT hopes to open the contest to students on the Marietta campus as an introduction to B.O.B. and the future service between campuses that is in store for them.

Dr. Megan Bowles, MD is the clinic’s medical director. Bowles is board-certified in internal medicine and currently practices internal medicine for the WellStar Medical Group. She received her medical degree from Georgetown University Medical Center and completed her residency at Vanderbilt University Medical Center. Bowles previously served as a student health physician at the Vanderbilt University Student Health Center.

“I am excited to return to a practice I enjoy, and I look forward to contributing to the health of the KSU community,”
Dr. Megan Bowles.

Did you know that…
• ALL registered students are eligible for care regardless of insurance coverage?
• There are NO co-pays for office visits?
• All major insurance policies are accepted for additional coverage?
• On-call physicians and nurse practitioners are available by phone for emergencies after hours?
• There are three on-campus locations? (House 52 Primary Care Clinic, House 53 Psychiatric and Social Sciences, and the University Village Walk-in Clinic)
• Students have access to MyChart, WellStar’s online medical record system to have access to all of their health information?

Please spread the word to your students, student assistants, students’ parents, friends, and anyone that has KSU students’ best interests at heart. Some of the best healthcare in the world is available right on campus. There are virtually no obstacles for any student in seeking preventive healthcare, primary care, or management of chronic illnesses. In fact, the B.O.B. shuttle even makes a stop right in front of House 53 on Campus Loop Road!

Welcome to ASaP!
Sue Domino, Administrative Associate, ASaP
Alec Filitor, Manager of Vending & Convenience Store Operations, Culinary & Hospitality Services
Alicia Landry, Marketing Coordinator, ASaP marketing
Andrew Weaver, Administrative Assistant, Campus Postal Services